



भारतीय मजदूर संघ
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No. BMS/2026-27/BSNL/7

07.10.2026

To,
Shri Narendra Modi Ji,
Hon'ble Prime Minister of India,
Government of India,
South Block,
New Delhi - 110011

Subject: Request for urgent intervention for "appointment of a regular new CMD, BSNL" and "discontinuance of additional charge arrangement" going on for more than two years - regarding.

Ref: BMS/2026-27/BSNL/3 dated 15.09.2026.

Respected Sir,

We wish to bring to your notice a matter of immense concern pertaining to BSNL, the national telecom asset which carries forward the responsibility of fulfilling the Telecom Objectives of the Government including the Swadeshi 4G project which has propelled Bharat to the Select League of 5 Nations having their own indigenous 4G stack. With its Pan India presence, the strong human capital consisting of around 52000 plus work force and the unparalleled support from government in the form of various revival packages, BSNL was envisaged to outperform the private operators. However, the market share deteriorated further.

The kind of professionalism which is required to propel an organisation towards the growth trajectory is missing in the current leadership of BSNL. After the first revival package, BSNL started on a good note and made substantial ground work to regain the market share and profitability till June 2024. **However, thereafter, the things have gone down substantially under the current regime.**

Serious concerns have been raised regarding several decisions taken after July 2024, particularly in **project execution, IT systems, critical tenders, operational decision-making, transfers and postings, HR matters, career progression and grievance redressal**. Several tenders have reportedly been cancelled or short-closed without adequate justification, resulting in court cases and arbitration, while some procurements are now being re-initiated at substantially higher financial implications. The procurement of **24F armoured optical fibre cable and IN equipment**, among others, merits examination. There is also growing concern that **organizational decision-making in BSNL has been considerably weakened** with even functional Board Members facing restrictions in taking decisions pertaining to their respective verticals.

Similarly, discontinuation/pending decisions regarding **AMC arrangements for critical Data Centres, non-utilisation of procured hardware, delayed procurement and contract decisions and frequent transfers of experienced officers** are causing operational concerns. Decisions affecting critical IT and customer-facing infrastructure require timely technical assessment and continuity, particularly when BSNL is already engaged in a major revival and transformation exercise.

On the HR front also, **deviation from established policies and increasing reliance on discretionary interpretations** have resulted in considerable employee dissatisfaction and multiple legal and grievance matters, including adverse judicial observations and costs/contempt in certain cases individually against Shri Robert Ravi. **These issues also warrant objective examination.** The continued pendency of the issues like 3rd PRC, Standard Pay Scales, 30 Percent SAB, non-transparent Transfer Policy, lack of smooth career progression and absence of proper promotion policy is also demoralising the work force.

Shri Ravi A. Robert J. Ravi was entrusted with the **additional charge of CMD, BSNL w.e.f 15.07.2024** and the arrangement has since been extended from time to time. **This arrangement has continued for more than two years despite the fact that this was intended to be only an interim measure for a brief period of 3-6 months normally.**

An additional-charge arrangement should not have become an indirect means of continuing an officer in a post permanently and that too a person who was not even eligible to apply for the post even on the cut-off date for the current notification issued i.e. 22.07.2026. It is also pertinent to mention that, prior to being entrusted with the charge of CMD, the current incumbent had not headed even a small Business Area (BA) in any of the Telecom Circle in BSNL still he was chosen to head the organisation of the magnitude of BSNL.

At a time when BSNL is passing through a critical phase of revival, the organisation requires **stable, accountable and rule-based leadership through a regularly selected CMD**, rather than prolonged extensions of an additional-charge arrangement.

We therefore earnestly request the Hon'ble Prime Minister to kindly direct the Department of Telecommunications to:

1. **Ensure immediate completion of the process for appointment of a regular CMD, BSNL, without any further delay and no further extension is granted to the present incumbent.**
2. **Direct an objective review of major administrative, HR, operational and project decisions taken during the prolonged additional-charge tenure**, particularly cancellation/re-floating of tenders and decisions having significant financial or operational implications.

We seek the kind intervention of your good self in the aforesaid matter of serious concern.

Yours faithfully



Ashok Kumar

All India Secretary & Prabhari Telecom

Copy to:

1. **Shri Surendra Kumar Pandey Ji, General Secretary, Bharatiya Mazdoor Sangh for kind information please.**