

No.: BSNLCO-CMQS/16(11)/2/2020/NWO CM II-Part(3)/

Dated: 23.02.2026

To,
The Chief General Managers,
All Telecom Circles/ Districts.

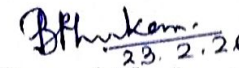
Sub: Priority Measures for Optimization and Stabilization of Phase IX.2 Network

All India Graduate Engineers & Telecom Officers Association (AIGETOA) has shown concerns regarding 3G shutdown and other possible issues in the network being faced by field units during the technology migration phase.

In this regard, all circles are requested to ensure that the network performance consistently meets the prescribed benchmarks and quality standards. All circles must accord priority to focused efforts for optimization and stabilization of the newly deployed network prior to migration from the legacy network. It has been observed that the availability of Phase IX.2 network, which was lagging behind legacy network, has improved and approaching parity with the legacy network in most of the circles. However, the revenue assessment, network coverage, data utilization and service quality parameters shall be thoroughly analyzed for each site before shutdown of 3G sites.

Circles shall ensure that any instance of reduced radiation power output in certain RRHs is escalated to the vendor for replacing all such RRHs in time bound manner. Vendor non-responsiveness in fault restoration and optimization activity is to be taken up at the highest level. Circles/ Zonal centers shall ensure that corrective actions are taken on priority for issues such as IMS stabilization, Interzone VoLTE roaming, LBS/CBC/NB-IoT activation etc. with strict enforcement of tender conditions. All supplied equipment must comply with the tender specifications, with any deviations taken up for action, including penalties.

All circles are requested to take necessary action in this regard and share the action taken report with this office at the earliest via email at dmqoscm@gmail.com.


23.2.26
(Banani Phukan)
AGM (NWO-CM-II)