



राष्ट्र हित

विभाग हित

अधिकारी हित

All India Graduate Engineers & Telecom Officers Association

Central Headquarter, New Delhi
(The Recognised Association of BSNL)



Regn. no. HR/019/2018/02138

(Affiliated to BMS)

President

G Veerabhadra Rao

9440648648

General Secretary

Ravi Shil Verma

8373967633

Finance Secretary

Yogendra Jharwal

9414000877

All communication at E-mail - "chqaigetoa@gmail.com" only

GS / AIGETOA / 2025-26 / 06

Dated 05.05.2025

Shri A Robert J Ravi,
Chairman and Managing Director,
Bharat Sanchar Nigam Limited,
Janpath, New Delhi - 110001

Subject: Urgent Intervention Required - Large Scale Rejection of Higher Pension Applications Due to BSNL's Failure to Provide Required Records to EPFO -Reg.

Ref:

1. EPFO Chennai Ltr. No. TN/MAS/POHW/50110/REJECTION/SPO/REGL dated 28.02.2025.
2. EPFO Chennai Ltr. No. TN/MAS/POHW/50267/REJECTION/SPO/REGL dated 03.03.2025
3. EPFO Chennai Ltr. No. TN/MAS/POHW/50452/REJECTION/SPO/REGL dated 06.03.2025
4. EPFO Raipur Letter No.EPF/CG/RAI/PoHW/CGRAI0017447Dated 02.04.2025.
5. EPFO BANDRA,MBI Letter No. MH/BAN/46983/RO-Dadar/PoHW/278 Dated 08.04.2025.
6. EPFO Ahmedabad Ltr. NO. RO/GJ/AHD/PoHW/50079/819, 824 Dated 21.01.2025

Respected Sir,

On behalf of AIGETOA, we bring to your immediate attention the large-scale rejection of **higher pension applications** of BSNL employees due to **BSNL's failure to provide the requisite pay and contribution data to EPFO**. The situation has escalated to a critical level, with EPFO confirming that despite repeated requests, Circles like **BSNL Tamilnadu, Chhattisgarh, Chennai Metro District, CNTX-South, CNTX-West and Gujarat Circles have failed to submit the necessary records, resulting in mass rejections of applications. The same may be the case with other circles also.**

As per **EPFO's official rejection order mentioned under reference** the examination of records revealed that the employer has **not provided the required documents for the entire service period of the applicants**. The area Enforcement Officer's report of the regional EPFOs cited under reference explicitly states that BSNL **failed to submit wage registers, pay slips, Form 3A/6A, and contribution details, which are essential to verify eligibility for Pension on Higher Wages.**

Furthermore, before rejecting these applications, regional EPFOs **granted sufficient time to the employer and the employees to furnish the necessary records** through official communication. **However, despite repeated opportunities, above mentioned BSNL Circles did not comply with these directives.** The failure to act on multiple notices has resulted in the rejection of a significant number of cases in many circles, depriving BSNL employees of their rightful pension benefits.

This inaction from Circles has caused **serious financial insecurity** among employees who have dedicated their careers to the organization and have **legitimately opted for a higher pension as per the Hon'ble Supreme Court's judgment dated 04.11.2022 in SLP (C) Nos. 8658-8659 of 2019.** The higher pension process is a joint option, and BSNL, as the employer, has a

Regn. No. HR/019/2018/02138

Regd. Office : Flat No. 716, Studio Apartment, Omaxe Height, Sector-86, Faridabad, Haryana - 121006

statutory duty to ensure that complete and accurate details are submitted to the concerned regional EPFO. Without this data, **EPFO cannot process or approve the joint option applications or issue demand cum consent notices, resulting in undue hardship to employees.**

It is also pertinent to mention that **BSNL Kerala Circle, MP circle has already addressed this issue by providing the necessary records, ensuring the approval of their employees' higher pension applications and issuance of demand notices.** The failure of other circles to adopt a similar approach is highly concerning and has led to unnecessary distress among BSNL employees in Tamil Nadu, Chhattisgarh, Chennai Metro District, CNTX-West, CNTX-South and Gujarat Circles.

In light of this, AIGETOA requests your immediate intervention and demands the following actions:

1. **BSNL Corporate Office should take up the matter with EPFO Headquarters immediately** to seek reconsideration of the rejected applications.
2. Direct BSNL Tamil Nadu, Chhattisgarh, Chennai Metro District, CNTX-West, CNTX-South and Gujarat Circles and other circles also to immediately submit complete and accurate wage details and contribution records as desired by the regional EPFO to ensure proper processing of higher pension claims of BSNL employees.
3. **Ensure that all affected employees receive certified copies of their pay and EPF contribution details** to facilitate their individual appeals.
4. Obtain and publish all official communications from the regional EPFOs, including the rejection order and related correspondence, for complete transparency.
5. Replicate the approach taken by BSNL Kerala Circle and MP circle wherein higher pension claims are successfully accepted by the regional EPFOs and most of the optees got demand cum consent letter. It is requested to ensure equal treatment for BSNL employees across all circles.

The retirement security of BSNL employees is at stake, and inaction on this matter will result in severe financial injustice to those who have served the organization with dedication. We request BSNL Corporate Office to escalate this matter with EPFO Headquarters New Delhi and ensure that **Tamil Nadu, Chhattisgarh, Chennai Metro District, CNTX-West, CNTX-South and Gujarat Circles and other circles** takes immediate corrective measures to resolve the issue.

This association has also pursued legal remedies to ensure the implementation of EPF higher pension options, which are now being implemented. Therefore, the exclusion of any eligible employee who has opted for the higher pension scheme is unacceptable. We request that responsibility be directly fixed for any exclusion from the EPFO portal upload or rejection. If any eligible employee is excluded, BSNL will be held liable for the pension disbursement at the rates calculated by EPFO for each and every omitted employee.

We seek your urgent response and request that BSNL issue necessary directions at the earliest.

With Regards

**Sd/-
(Ravi Shil Verma)
General Secretary**

Copy to:

1. Dr. Kalyan Sagar Nippani Ji, Director (HR), BSNL for kind information & request for necessary instructions pl.
2. Sh Rajiv Kumar Ji, Director (Finance) BSNL with request for immediate intervention and taking up the issues at the EPFO HQ New Delhi and also direct the concerned units of BSNL Corporate office and IFAs of BSNL for prompt action for resolution of the issue in time bound manner.
3. Shri Rajeev Singh Ji, PGM (CA-ERP FICO) for kind information & necessary action pl.
4. Shri Ravindra Himte Ji, General Secretary BMS with a request for immediate intervention and taking up the issues at the highest level.
5. Shri Ramnath Ganeshe Ji, National Secretary and Telecom Prabhari BMS for information please.