

AIGETOA welcomes tardy but much needed decision of Management to implement ERP System in BSNL

In our opinion, an ERP system in any organization is mandatory for improving the information flow which in turn facilitates better decision making and ultimately leading to overall improvement in the performance of the organization. This Project in BSNL will lead to improvement in productivity, cycle time, financial performance and information transparency. This project will prepare BSNL to face new challenges due to competition by providing effective and efficient business processes, improved operational efficiencies and profitability besides aiding in better decision making.

We strongly welcome the belated move of BSNL Management to implement ERP in BSNL as it will lead to a highly efficient working atmosphere where delay on account of unexplained reasons will not be possible. ERP system as a whole will move the organization towards a paperless work culture which is a great necessity of the organization as it reduces the delay in unnecessary movement of papers from one table to another. Moreover, it will bring transparency in system and will deter people from adopting wrong practices and dilly dallying of things. As far as we understand implementation of even a single module of ERP say leave and attendance management system will result in huge financial gains for the organization as it will streamline the whole leave data and attendance management system thus increasing the accountability of people towards the organization.

It is quite clear that ERP will cut down the operational cost of the organization by optimizing the operational time and increasing the work efficiency. For example, a huge pile of inventory may be lying unused at many BSNL stores. ERP system will make these unused inventories useful by means of suitable diversions and allocation. As seen in other organizations, implementation of ERP has benefited them a lot in terms of better utilization of assets, reduction in idle inventory and there has been a many fold reduction in operational cost and hence increased profitability after implementation of ERP.

ERP system will also provide a tamper proof performance management system wherein actual and good work done by employee will be accounted for and an employee will not be at the mercy of his seniors for his performance appraisal. This will raise the motivation level of employee and will motivate them to work harder as their hard work will be suitably rewarded. ERP System also provides a strong human resource management system by which suitable allocation of the manpower can be made, their strengths can be analyzed and used. A good human resource management system is very helpful in increasing the operational efficiency of the organization.

BSNL being a very vast organization, Implementation of ERP is definitely going to be a big challenge and for that a great deal of expertise is needed. Maintaining the work flow from one module to another is definitely going to be a tough task but that should not deter us from saying no to ERP as in our opinion a single and a widely accepted standardized and centralized ERP software is always better than many of the modules scattered across different platforms.

Efficiency of the work is always the plus point of any ERP system. ERP will revolutionize the whole work flow of BSNL distributed across its different units and divisions. It will minimize all the unnecessary delay in compilation of data by providing a centralized platform where any record can be obtained from the system by a single click of mouse. The sections like Personnel, Establishment, Accounts/Finance wing and Material Management of BSNL headquarters as well as circles and other units will benefit a lot from ERP. Quarterly performance report of the company can also be published very easily and promptly while right now this process is very cumbersome and time consuming. Similarly Asset register can also be prepared automatically in ERP system.

AIGETOA as an association welcomes the move of BSNL but due care should be taken that the system is properly implemented and loop holes if any, should be thoroughly analyzed. ERP implementation is a good move towards bringing company culture in BSNL and for knowledge of all the concerned and worried people, we would like to emphasize that all Navaratna Companies have implemented ERP in their organization. So friends it is time for us to realize that for BSNL, ERP is the need of the hour. We once again welcome the much needed decision of management to implement ERP in BSNL.