



All India Graduate Engineers & Telecom Officers Association

Central Headquarter, New Delhi

(The Recognised Representative Association of BSNL)

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GS/AIGETOA/2021/45

Dated 12.04.2021

To,

**The Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
BSNL Corporate Office, New Delhi.**

Subject: Our strong resistance to the proposal of shifting of ERP Development Center from ALTTC Ghaziabad to BSNL Corporate Office, New Delhi-Regarding

Reference: Letter No. GS/AIGETOA/2020/131 dated 23.11.2020

Respected Sir,

We wish to draw your kind attention towards the proposal of physical shifting of ERP Development Center from ALTTC Ghaziabad to BSNL Corporate Office, New Delhi once again as suggested by some corners. In this regard, we have resisted the move in the past also vide our referred letter and we are thankful that our request was considered on that occasion in view of the significant role played by ERP Core Team in projects of vital importance in the present set up itself.

It has come to our information that proposal is again under movement for shifting of ERP Development Center from ALTTC, Ghaziabad to BSNL Corporate Office, New Delhi on the request of some officers of BSNLCO, who wants ERP Core Team to assist Centralized Settlement Cell (CSC) at BSNLCO and want ERP Development Center to shift to Delhi to just get various ERP reports easily through ERP core team. It is pertinent to mention that four FICO Core team members are already posted in BSNL CO as well as some executives, who are designated as L2 Support in BSNL CO and they can easily fetch the required report. **Even if further required, 1-2 executives can be asked on volunteer basis from PGM (ERP) Ghaziabad or other Circles for the purpose instead of disturbing the whole team, which is of vital importance.**

In this regard, it is observed that time and again attempts are being made by some officers of BSNLCO to shift ERP Core Team from Ghaziabad, which not only create the uncertainty in the mind of executives during this pandemic time but also demoralize the whole ERP Core Team. **There seems to be misconception in some corner that ERP Core Team is meant for fetching the reports only which is not the complete picture. It is to apprise that ERP Core Team's function are of vital importance which not only provide the assistance to the fields units on operational issues but also plan, develop, test and deploy the new process as per regulatory and changing business needs of BSNL. It also develops customized report management to get insight of the various master and transactional data. Beside the above Core Team gives the training of ERP process to the end user so that ERP Project may add the overall value in BSNL operation and planning. It has also been appraised that O&M Tender with HCL has exhausted 31.03.2021 and new tender is not finalized yet and the O&M activities are also carried by ERP Core team without any external support since 1st April, 2021, which again shows their worthiness.**

Regn. No. : HR/019/2018/02138

Regd. Office : Flat No. A-302, Life Style Residency, Plot no: GH 41-42, Sector-65, Faridabad, Haryana-121006

It is also worthwhile to mention that role of ERP Development Center was remarkable in implementing various projects like pan India roll out of ERP, GST implementation, Single company code implementation, VRS 2019, Online transfer Portal, Restructuring and merger of BAs etc. All the above projects could be implemented professionally by ERP Core Team due to the fact that the ERP Development Center is stationed at ALTTC Ghaziabad and most of the Core team members is either residing in the ALTTC campus or in the vicinity of ALTTC so that they can work even in odd hours. Even during lock down period due to Covid-19 pandemic, ERP Development center was functioning without any interruption and therefore crucial function of ERP was not affected during that period. However any contemplation to change the station of the ERP Centre will adversely affect their functioning especially in the ongoing Pandemic and so it will not be strategically correct to shift ERP development center from ALTTC Ghaziabad to BSNLCO , New Delhi.

Further, ERP core team has been formed by calling of volunteers amongst the BSNL employee from across the country to work in ERP Project at Ghaziabad with promise of accommodation in the vicinity of ALTTC. Accordingly executives have volunteered to work in ERP Project to be Head Quartered at ALTTC, Ghaziabad but such proposal of shifting of ERP development center in BSNLCO will not only bring hardship to them in these testing times but to their family also.

Therefore, keeping in view of the above facts and significant role played by ERP Core Team in projects of vital importance, we register our strong protest and earnestly request to not displace ERP Development Center, ALTTC Campus, Ghaziabad considering its past, present and future significance in BSNL. We also request your good self to kindly intervene in the matter and suitably direct the concerned section of BSNLCO to stop the process of shifting of ERP Development center from ALTTC, Ghaziabad to BSNL CO, New Delhi in the larger interest of BSNL and its employees.

With Warm Regards

Sd/-
[MD. WASI AHMAD]
General Secretary

Copy to:

1. The Director (HR) BSNL Board, BSNL CO New Delhi for kind information please.
2. The Director (CFA) BSNL Board, BSNL CO New Delhi for kind information please.
3. The Director (Finance) BSNL Board, BSNL CO New Delhi for kind information please.
4. The PGM Pers, BSNL CO, New Delhi for kind information and N/A please
5. The Sr GM(SR), BSNL CO, New Delhi for kind information and N/A please