



All India Graduate Engineers & Telecom Officers Association

Central Headquarter, New Delhi

(The Recognised Representative Association of BSNL)

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GS/AIGETOA/2021/36

Dated 15.03.2021

To,

The Chairman and Managing Director,
BSNL, BSNL Corporate Office,
Harish Chandra Mathur Lane, New Delhi.

Subject: Enquiry of the alleged irregularities by M/s NexGen in the BSNL IDC, Mumbai against the terms and conditions of signed MoU and causing severe financial loss to BSNL -Reg.

Reference: Letter MH/AIGETOA/43 dated 09.03.2021 of CS-AIGETOA, Maharashtra

Respected Sir,

We would like to draw your kind urgent attention towards one of the serious irregularity as highlighted in referred letter about BSNL IDC Mumbai, which has caused revenue loss in the tune of Crores of rupees to our beloved organisation BSNL as well as flouted the terms and conditions of the MoU by the IDC partner M/S NexGen in maintenance of the Data Centers.

It has been alleged that M/s NexGen is hosting its customers directly in BSNL IDCs without knowledge of BSNL in complete contravention of the laid down terms and condition of the MoU signed between BSNL and M/s NexGen for the maintenance of BSNL Data Centre. The matter has been raised earlier by one of the officer of EB Section dealing the subject at BSNL Circle Office Mumbai but unfortunately instead of applaud the good works of the officer and getting the matter enquired at highest level, the Circle Management tried to wrap up the matter. We are apprehensive that such malpractices may not be individualistic but other cases may also be happening not only at IDC Mumbai but other IDCs also and causing severe loss of revenue to the BSNL and the Government of India.

It has been appraised neither any officer was directly posted from long time nor proper supervisory mechanism was in place at the BSNL IDC by our own officers for ensuring strict implementation of the laid down terms and condition of the MoU. This may have led to this situation, where BSNL has been subjected to the loss of revenue in the tune of Crores of rupees by M/s NexGen. It is surprising to note that instead of acting against the defaulter on the complaint of the officer, who acted as a whistle blower in this case, the officer was pressurized to suppress the matter by undermining the interest of BSNL. So, we are apprehensive that a tactical understanding by some corners for the malpractice can't be ruled out as it was going on from long time and no punitive action was taken even after highlighting of the matter to the concerned authority in Circle Office.

This is a serious offence, where the employees are suffering for their basic needs of Salary, Medical, post retirement security by BSNL (SAB and PRMB) and the organization is struggling to meet the requirements of energy Bill, OPEX Funds, CAPEX for business expansion and meeting the old debts. A strong message must be sent to all by strict decision in such cases of intentional revenue leakage of the organisation, so that it can act as a deterrent for others also.

Regn. No. : HR/019/2018/02138

Regd. Office : Flat No. A-302, Life Style Residency, Plot no: GH 41-42, Sector-65, Faridabad, Haryana-121006

In the wake of such unfortunate incidents, we would like to suggest following measures for positive consideration for our in-house Atmnirbharta:

- a) *We have lot of talents in this field in BSNL, hence we should explore for taking full control of our IDCs without Partner. It will retain 100 % revenue with BSNL, instead of sharing with others. Further, it will bring more confidence in EB Customers specially Banks, Government organizations etc due to enhanced security of their data and so increase business potential.*
- b) *It has come to our knowledge that the CDR Data centers of Chandigarh and Kolkata are being diverted, which is duly equipped to work as state of art Data Centre. We can go for trial by converting these CDR Data centers into In-housed maintained State of the Art IDCs on a trial basis before we fully takeover the control of all IDCs.*
- c) *The IDC Policy should be further liberalized for better accountability and more participation.*

Finally, in the light of above circumstances, we demand following:

1. *Institution of an enquiry in the whole episode to unearth the nexus if any and loss occurred to BSNL and the exchequer – It's recovery with cumulative interest and penalty.*
2. *Strict punitive action against those involved in the misconduct directly or indirectly including the MoU Partners.*
3. *Ensuring safety and security to the whistle blower officer, Shri P. Mathew, AD, EB Unit, BSNL CO Mumbai from all departmental possibilities.*
4. *An encouragement letter with suitable reward to the officer for promoting such laudable acts in the department and standing for the interest of BSNL against all odds.*
5. *Implementations of above suggestions about use of in-house talent for maintenance of IDCs.*

Therefore, we once again request for your kind attention and early decision on the above measures to instill confidence in the employees towards the system. This is a serious charge and becomes more significant by the fact that our employees in general and executives in particular are suffering to its extreme due to complete stalemate in terms of Pay, Promotion, Pensionary Benefits, Medical and Profitability of the Organisation, which have already enraged them and such misuse of provisions only fuel the already aggrieved situations.

Encl. As above

With warm regards,

Dated: 15.03.2021

Sd/--
[MD. WASI AHMAD]
General Secretary

Copy to:

1. All Functional Directors of BSNL Board, New Delhi for kind information please.
2. The CGMT Maharashtra Circle for kind information and necessary action please.
3. The Sr GM(IT-CFA), BSNL Corporate Office, New Delhi for kind information and NA please.
4. The Sr GM(SR) BSNL Corporate Office, New Delhi for kind information please.