

## **All India Graduate Engineers & Telecom Officers Association**

**Central Headquarter, New Delhi** 

(The Recognised Representative Association of BSNL)

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GS/AIGETOA/2021/12

dated 21.01.2021

To,

The CMD BSNL,
BSNL Corporate Office,
H. C. Mathur Lane, New Delhi

Subject: Consolidation of Business Area and rationalization of Work & delegated powers -Reg.

References: BSNL corporate office letter number 4-02/2014 - Restg Vol. V (pt.) dated27/08/2020

## Respected Sir,

We would like to draw your kind attention towards the restructuring cell letter under reference regarding non-provisioning of CAO level post in the operational areas having revenue of more than INR 10 Cr and headed by DGM level officer. It is important to note here that many works of the finance matter have been kept at Operation Head level despite consolidation of Business Area HQ. The erstwhile SSAs, which have been converted into DGM level operational area and having revenue of more than INR 10 Cr, is important from business aspects as well as spread of large geographical area. The business volume and related financial activities and presence of senior state and central government offices required presence of senior account level officer in the rank of CAO to cater the desired business needs. The SSAs converting into Operational Area headed by DGM level officer with large geographical area will have numerous day to day activities of TRA/Pursuit section and it will not be feasible to approach BA HQ for each and every activity in absence of the posting of CAO. We have compiled following activities of the operation area HQ headed by DGM level officer, which will requires presence of CAO level officers:

- 1. Write-off of Cases within the power of CAO TR level officer and DGM at DGM Operational Area.
- 2. LBM/ HPC Cases within the power of CAO TR and DGM level officer at DGM Operational Area.
- 3. Monitoring of Lok Adalats, monitoring of recovery teams, settlement of cases within the power of CAO TR, day to day Data analysis of revenue, OGB/ICB cases and defaulter cases perused by TRA staff/Pursuit staff/JAO/AO.
- 4. The CAO level officer required to monitor the TRA staff/Pursuit staff/JAO/AO in line with telecom side monitoring of JTO/SDE/DET by the concerned DGM in DGM headed OA HQ.
- 5. The formation of various committees requiring CAO level officer (at DGM Operational level) such as Scrapping committee , FRAC high power committees as it would be difficult to arrange for CAO level officer from distant BA HQ.
- 6. EB segment revenue is the key to future growth of BSNL and in present competitive business environment, offering competitive rates to prospective customers and financial analysis of the same will require involvement of CAO level officer for efficient output.
- 7. Most of the DGM operation level area headquarters is situated at district headquarters wherein heads of various government authorities such as DC/DM, Commissioner of various Departments such as Income Tax, Municipal Commission etc are located. For interacting with these dignitaries

Regn. No.: HR/019/2018/02138

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- regarding financial matters it will be suitable to post CAO level officer for effective presentation on behalf of BSNL.
- 8. After consolidation, BA have become very large in geographical area and will create hardships to accounts staff working in DGM Operational Area for day to day working and so it is proposed to post one CAO TRA in Operation area headed by DGM level office in line with technical stream.
- 9. IFA to DGM Operation head should be one below rank Finance Officer i.e. CAO as per standard norms and practices followed in the government organization to protect the financial interest of the organization.

Therefore in the light of above facts and submission, your kind intervention is solicited to ensure provisioning of CAO level post in the Operational Area HQ, having monthly revenue more than INR 10 Cr and headed by the officer of the rank of DGM to maintain the financial discipline, propriety and control in the interest of BSNL.

With warm regards,

--Sd/--

[MD.WASI AHMAD]
General Secretary

Copy to:

- 1. The Director (HR) BSNL Board, New Delhi for kind information and intervention please.
- 2. The Director (Fin) BSNL Board, New Delhi for kind information and intervention please.
- 3. The GM (Restg) BSNL CO New Delhi for kind information and necessary action please.