

## All India Graduate Engineers & Telecom Officers Association

**Central Headquarter, New Delhi** 

President Ravi Shil Verma 8373967633 General Secretary Md. Wasi Ahmad 9431200347 Yogendra Jharwal 9414000877

All communication at E-mail - "gs@aigetoachq.org" only

GS/AIGETOA/2020/09

Dated 03.02.2020

To,

Shri Anshu Prakash Ji, Hon'ble Secretary (Telecom), Govt of India, New Delhi.

Subject: An earnest appeal for kind intervention and guidance for implementation of concrete measures to deal with immediate needs for smooth running of services in post VRS scenario-Reg.

## Respected Sir,

The VRS has been finally accomplished successfully in BSNL, which was one of the key steps for revival of the company as initiated by the Government of India. The company has already relieved off nearly 50% of its employees on 31<sup>st</sup> Jan 2020 through one of the best VRS package provided by the Government of India. But remaining employees are now looking towards the management and government with extreme anxiety that how effectively and swiftly other steps are going to be rolled out to bring back the company on track. As majority of employees remaining in the company belongs to BSNL Recruits (BR), hence they are the major stake holder and we are specially representing this segment of executives. BSNL Recruited Executives don't have comfort of the Government Pension and hence survival of company is of prime importance for them but their frustration and resentment are increasing sharply due non availability of any mechanism to deal with immediate situation of post VRS in field and continuous denial of their promotions and other HR issues.

It is astonishing to see that after scheduled departure of nearly 78500 employees from BSNL on 31st Jan, 2020 there is no well placed mechanism developed to take care immediate need for smooth running of telecom services in field units. It is being appraised by the field units that post VRS, many telecom installations are unmanned and faults are piling up as proper resources are not available to address the same. Officers from field units are reporting that they are not getting any concrete solution/direction from BA Head to meet unprecedented challenge in absence of clear directions/support from Circle and Circle is turning towards Corporate. The implementation of outsourcing plan has its own time constraints, which is further going on slow pace. Even if, as of now any section of circle office or Business area floats a tender, it may require another 2-3 months to complete the process subject to turning up of bidders. The in-between arrangements are very important for smooth and uninterrupted running of services, which is totally missing on the ground. We are apprehensive about serious detoriation in telecom services which may result in irrecoverable loss to the company if immediate and effective steps are not taken by field units and clear directions are not issued by the Corporate Office. If we lost significant customers and revenue due to services in post VRS setup, it will be evenly due to apathy of those, who were on the driving seat for putting the system in place. It will also be a great setback to the great initiative of the Government of India to revive the strategic Telecom PSU of the Nation.

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Therefore, being the representative of a group who has to serve the longest in BSNL, we consider it as our utmost duty to request to your goodself to use your good office to issue suitable directives to BSNL Management to act and respond swiftly to the situation else the very objective of reviving BSNL may not yield desired result and again we will be placed into the same precarious situation in which we were placed in the pre-VRS era.

With warm regards,

Dated: 03.02.2020 Yours Sincerely,

[MD. WASI AHMAD]
General Secretary

## Copy to:

- 1. Shri Pravin Kumar Purwar ji, Chairman & Managing Director, BSNL, New Delhi.
- 2. All Functional Directors of BSNL Board, New Delhi for kind information please.