



No. 24-11/2022-VA-06

Dated : 01-08-2022

To

All Vigilance Heads,  
BSNL Circles/ Units

**Sub: Observance of Vigilance Awareness Week-2022.**

Kindly find enclosed CVC circular No. 14/07/22 (021/VGL/029) dated 25.07.2022 vide which the Commission has conveyed that as a precursor to Vigilance Awareness Week 2022, following Preventive Vigilance cum internal housekeeping activities to be taken up as focus areas by all the Ministries / Departments / Organizations in a 3 month campaign starting from **16th August 2022 till 15th November, 2022.**

- (a) Property Management
- (b) Management of Assets
- (c) Record Management
- (d) Technological Initiatives comprising two parameters
  - Website Maintenance & updation
  - Identification of new areas for service delivery for customers / staff to be brought on online portal and initiation of steps for creating online platform
- (e) Updation of guidelines circulars manuals wherever found necessary , and
- (f) Disposal of complaints outstanding as of 15/08/2022.

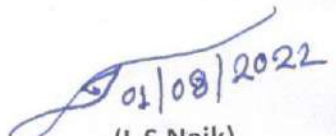
The Commission has also sought reports regarding the works undertaken on each of these parameters as per format available at Annexures B(1) to B(6).

In view of the aforesaid CVC directions, it is requested to conduct Preventive Vigilance cum internal housekeeping activity pertaining to your section as briefed in **Annexure A (Activity No. 6)** and submit compliance report for the parameter "**Disposal of Complaints**" as per format **Annexure B(6)** of CVC letter to this office positively before 30.11.2022. Further, for rest parameters (a to e), please co-ordinate with concerned section in circle for compliance.

In addition to this, as per directions of CVC, an interim monthly report may also be submitted to this office on 15.09.2022 & 15.10.2022 followed by final report before 30.11.2022.

This is issued with the approval of CVO BSNL.

Encl : As above

  
(L S Naik)  
Jt. GM (Vigilance-I)

Copy to: All AGMs O/o CVO BSNL for information and necessary action.



सत्यमेव जयते

केन्द्रीय सतर्कता आयोग  
CENTRAL VIGILANCE COMMISSION



सतर्कता भवन, जी.पी.ओ. कॉम्प्लेक्स,  
ब्लॉक-ए, आई.एन.ए., नई दिल्ली-110023  
Satarkta Bhawan, G.P.O. Complex,  
Block A, INA, New Delhi-10023

सं./No.....022/VGL/029.....

दिनांक / Dated 25.07.2022.....

Circular No. 14/07/22

**Subject: Observance of Vigilance Awareness Week, 2022**

**Preventive Vigilance measures cum housekeeping activities: 3 months campaign  
(16<sup>th</sup> August, 2022 to 15<sup>th</sup> November, 2022) - as a precursor to VAW 2022**

The Commission is of the firm belief that the fight against corruption requires the active involvement of all stakeholders. One of the means towards achieving this end is through outreach measures that encourage the participation of all the citizens of the nation. The observance of Vigilance Awareness Week every year remains pivotal in promoting integrity by raising awareness regarding the importance of reiterating the commitment against corruption. The Commission has decided that this year's Vigilance Awareness Week would be observed in the week starting from 31st October 2022, being the birth anniversary of Sardar Vallabhbhai Patel. Detailed guidelines in this regard would be issued in due course.

2. It has been seen that there is a need to focus on Preventive Vigilance measures on a continuous basis throughout the year. Hence, as a precursor to Vigilance Awareness Week 2022, the Commission has desired that the following Preventive Vigilance cum internal housekeeping activities be taken up as focus areas by all the Ministries / Departments / Organizations:

- a) Property Management;
- b) Management of Assets;
- c) Record Management;
- d) Technological Initiatives comprising two parameters:
  - Website Maintenance & updation;
  - Identification of new areas for service delivery for customers/staff to be brought on online portal and initiation of steps for creating online platform;
- e) Updation of guidelines / circulars / manuals wherever found necessary, and
- f) Disposal of complaints outstanding as of 15/08/2022.

Brief description of the above 06 parameters are given in **Annexure A** to this letter.

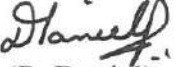
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3. As a 3-month's campaign, the exercise on above parameters will start from 16<sup>th</sup> August 2022 till 15<sup>th</sup> November, 2022. Report regarding the works undertaken on each of these parameters during this period should be submitted by 9<sup>th</sup> December, 2022 (Friday) as per format available at Annexures **B(1) to B(6)**. All Ministries/Departments/Organizations are requested to ensure active participation by all concerned in this campaign to achieve significant outcomes.

4. Further instructions, regarding the theme to be adopted and the activities to be undertaken during Vigilance Awareness Week 2022, will follow.

5. The details of above 3 months campaign on Preventive Vigilance cum housekeeping activities be conveyed to all departments / offices/ units of the organization latest by 5<sup>th</sup> August, 2022 (Friday) positively for its effective implementation. Suitable mechanism to monitor the progress be also put in place.

  
(P. Daniel)  
Secretary

Encl: As stated.

To,

- i) The Cabinet Secretary of India
- ii) The Secretaries of all Ministries/Departments of Government of India
- iii) The Chief Secretaries of all Union Territories
- iv) Director, CBI
- v) Director of Enforcement
- vi) Chief Executives of all CPSEs/Public Sector Banks/Public Sector Insurance Companies/Financial Institutions/Autonomous Organizations / Societies.
- vii) All Chief Vigilance Officers in Ministries/Departments/CPSEs/ Public Sector Banks/Public Sector Insurance Companies/Financial Institutions Autonomous Organizations/ Societies



## ANNEXURE A

**Preventive Vigilance cum Housekeeping activities to be undertaken during campaign period (16<sup>th</sup> August 2022 till 15<sup>th</sup> November, 2022) as a precursor to Vigilance Awareness Week, 2022**

### **1. PROPERTY MANAGEMENT**

It has been seen that a number of organizations possess a large number of land/properties. However, in many cases, either the ownership documents or lease agreements are not available, property is not in use or encroachments have taken place. Towards this end, the following areas of concern may be looked into:

a) Ministries/ Departments/ Organizations to identify and list out all the land/buildings owned by them and take action as listed below:

- Wherever properties are owned by the organization, the ownership documents to be listed and verified. In case the properties are under lease, availability of the lease agreement to be verified.
- Encroachments be identified and future action plan to be drawn for all such properties.
- Properties not in use be identified and steps be taken for future course of action.

### **2. MANAGEMENT OF ASSETS**

It has been seen that some offices have a number of old, unused or condemned assets which affects the cleanliness of the working environment. To maintain a professional working space, the following areas of concern may be looked into:

- a) Ministries/ Departments/ Organizations to identify and list out old furniture, machinery / equipment and other such old and unused assets and make an inventory of all of them.
- b) Appropriate action be taken for the disposal of such unused assets as per their policy.
- c) Requisite measures also to be undertaken to keep the premises neat and clean.

### **3. RECORD MANAGEMENT**

Weeding out of old records and disposal of documents that have outlived their usage may be done periodically. The following points may be taken into consideration:

- a) Ministries/ Departments/ Organizations to examine whether a record retention policy, including electronic records, exists and if not, one may be prepared and adopted.



- b) The existing old records to be weeded out as per extant policy during the campaign period.
- c) Proper system be also ensured for record maintenance, so that records can be easily retrieved, as and when required.

#### **4. TECHNOLOGICAL INITIATIVES**

##### **A.WEBSITE MAINTENANCE AND UPDATION (FOR CONTROLLING / HEAD OFFICE MAINTAINING WEBSITE)**

People/customers visit the website for seeking details/ information and therefore all organizations should be prompt in regular updation of their website to cover all important and relevant aspects as and when they take place.

The following action plan be taken up:

- a) To address these issues, a proper system be developed by assigning responsibilities to departments concerned for regularly visiting the website by the officials of concerned departments and required inputs be given to the webmaster with due approval for modification / deletion / updation as the case may be.
- b) A system of submission of monthly compliance certificate by each and every department, who are concerned with the website updation, may be introduced for submission to the specified departments wherein confirmation to be given by all concerned departments that all contents pertaining to their department in the website have been duly updated during the month.
- c) During the campaign period, all organizations must make efforts to ensure that their websites are updated and contain all proper and relevant information.



**B. IDENTIFICATION OF NEW AREAS / SERVICES TO BE BROUGHT ON ONLINE PLATFORM AND INITIATION OF ACTION FOR CREATION OF ONLINE PORTAL(PERTAINS TO ACTION TO BE TAKEN AT HEAD OFFICE LEVEL).**

It is known that many organizations have brought many areas / services online which has helped a lot in eradication of corruption and at same time has brought efficiency in delivery of services with transparency.

However, still there is huge scope to identify more areas which can be brought on online portal for better, accurate and timely delivery of services.

During the campaign period, all organizations to identify such areas / activities which can be brought on online portal and necessary action to be initiated for the development of the portal.

All organization to take up the exercise during Campaign period on above parameters on Technological Initiatives to make them user friendly and secured.

(Many organizations have taken good steps on above two parameters. Websites/portals like that of RBI, MHA etc. can also be referred.)

**5. UPDATING OF GUIDELINES/ CIRCULARS**

Many organizations have not taken steps to update their guidelines/circulars and intermittently, several circulars have been issued. In absence of updated guidelines/ circulars, it becomes difficult for the staff/ customers to know the latest instructions/ guidelines which leads to delay or mistakes.

During the campaign period, all organizations should make efforts in identifying the areas where such updation is required and necessary steps be taken immediately for the same.

**6. DISPOSAL OF COMPLAINTS**

Timely disposal of complaints is of paramount importance. However, if complaints are kept pending for long without reaching a logical conclusion the genuine complainant feels frustrated and the staff, if guilty, continues to get protection. At the same time, if the staff is not guilty, they continue to suffer if the complaints are kept pending for long without arriving at a logical conclusion.

It is found that in many organizations, complaints sent for **necessary action** by the Commission/ received by the organization directly remained unattended for long. As such, the complaints sent from the Commission to the Chief Vigilance Officers/ Organizations for **necessary action** and complaints received directly by the Organizations from various sources, should be taken up as per Complaint Handling Policy and all complaints of above nature, pending as on 15<sup>th</sup> August 2022 at all levels of the organizations, should be attended to in a campaign mode to take to logical conclusion by 15<sup>th</sup> November 2022.

**PROPERTY MANAGEMENT**

Name of the Organization: \_\_\_\_\_

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on the following:

1. Details of land/properties for which requisite ownership document/lease agreement are not available and steps taken/proposed to rectify the situation.
  
2. Details of land/properties which are not in use and action plan thereof.
  
3. Details of land/properties which have been encroached upon and action plan thereof

NAME OF THE CVO  
SIGNATURE & SEAL OF CVO



**MANAGEMENT OF ASSETS**

**Name of the Organization:** \_\_\_\_\_

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on the following:

1. Confirmation by CVO that instructions for disposal of unused assets to various units / offices within the organization has been issued.

NAME OF THE CVO  
SIGNATURE AND SEAL OF THE CVO





**RECORD MANAGEMENT**

**Name of the Organization:** \_\_\_\_\_

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on the following:

1. Whether organizations have record retention/ preservation policy, including for e-records, as on 15<sup>th</sup> August 2022.

2. If no, then date on which record retention/ preservation policy, including for e-records, has been framed and issued.

3. Brief report on action taken during the campaign period for weeding out of old records.

NAME OF THE CVO  
SIGNATURE AND SEAL OF THE CVO



**TECHNOLOGICAL INITIATIVES**

**Name of the Organization: \_\_\_\_\_**

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on the following:

1. WEBSITE UPDATION:

- (a). Regular Maintenance and updation of website.
- (b). System introduced for updation and review of website.

2. ONLINE SERVICES:

Initiatives on creation of user friendly online platforms.

3. SECURITY OF E-PLATFORMS

NAME OF THE CVO  
SIGNATURE AND SEAL OF THE CVO



**UPDATION OF GUIDELINES / CIRCULARS**

**Name of the Organization:** \_\_\_\_\_

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on the following:

Details of Updation of guidelines / circulars / manuals carried out during the campaign period.

NAME OF THE CVO  
SIGNATURE AND SEAL OF THE CVO



**DISPOSAL OF COMPLAINTS**

Name of the Organization: \_\_\_\_\_

**Reporting format for activities undertaken during campaign period (16<sup>th</sup> August 2022 till 15<sup>th</sup> November, 2022) as a precursor to Vigilance Awareness Week 2022**

Action Taken Report to be submitted on following:

A. Complaints received from CVC office by CVO / organization for **Necessary Action**.

1. Number of complaints received by Chief Vigilance Officers/ concerned organizations from Central Vigilance Commission for **necessary action**, pending as on 15<sup>th</sup> August 2022.

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2. Out of the above, the number of complaints pending for disposal as on 15<sup>th</sup> November.

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3. Of the complaints pending as on 15<sup>th</sup> August, 2022, in respect of complaints disposed of by 15<sup>th</sup> November, 2022, the number of complaints for which status has been updated in CVC's portal.

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B. Complaints received directly by the CVO / Organization from sources other than CVC.

1. Number of complaints received by Chief Vigilance Officers/ concerned organizations from various sources other than CVC pending as on 15<sup>th</sup> August 2022.

\_\_\_\_\_

2. Out of the above, the number of complaints pending for disposal as on 15<sup>th</sup> November 2022.

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NAME OF THE CVO  
SIGNATURE AND SEAL OF THE CVO

