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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 32-2/2015/S&M-CM/25

Dated: 29.09.2015

To  
**The Chief General Managers,  
All Telecom Circles/ Districts  
BSNL**

Sub: - Celebration of Consumer Week to delight the customers.

The House committee of Member of Parliament (Lok Sabha) during its study visit at some places in BSNL, has desired that "Consumer Week should be celebrated in BSNL to delight the customers"

Therefore it has been decided to celebrate Consumer Week in BSNL w.e.f. 01.10.2015 to 07.10.2015. This will also mark the foundation day of BSNL.

Circles are requested to carry out special activities during the week to delight customers.

A report mentioning the activities carried out during the week may be sent to Sr. GM(CSC&CS-CFA) on email id : [agmpha@gmail.com](mailto:agmpha@gmail.com) and on Fax no. 011-23356143/23327656

**(Upendra Bakolia)**

**Addl. GM(S&M) CM**

**Copy to:** Sr. GM (CSC&CS-CFA), BSNL CO in reference to U.O no. 9-21/2015-PHA dated 22.09.2015.