

# **AIGETOA**

**(All India Graduate Engineers & Telecom Officer's Association)**

## **“All India Conference (AIC)”**

*8th & 9th May 2010: Surajkund, Faridabad Haryana*

## ALL INDIA CONFERENCE AIGETOA CHQ : SUMMARY

### Day One – Morning Session : 8<sup>th</sup> May 2010

Morning Session of 1<sup>st</sup> day of All India Conference was started with welcome of delegates arrived to the Hotel Rajhans, Surajkund from all over the nation. Morning Session was comprised of progress report reading by the Circle Secretaries of different chapters of AIGETOA on All India bases.

Session started with presiding of AIGETOA CHQ on Dais and formally initiating the proceedings. The first Circle Secretary who came forward to present the report was Sh Ajit Singh, CS-Himachal Pradesh. He apprised all the delegates present in the auditorium with different activities carried out and achievements grabbed during last one year. Delegate appreciated the efforts made on the part of Circle Executive team of AIGETOA-Himachal Pradesh. The next presenter was Sh S K Gupta, Circle Secretary Madhya Pradesh; he also discussed the activities and achievements during last one year.

Continuing with the process following presenters came one by one and shared the progress report of respective Circles' with delegates, Sh Ajay Kaswan CS-Punjab, Sh Neelmani Yadav CS-UP (West), Sh S S Karthikeyen CS-Chennai, Sh B Laxman CS- Andhra Pradesh, Sh Ajith Komarya CS-Kerala, Sh D K Sahoo CS-CTD, Sh Ashok Acharya CS-West Bengal, Sh Wasi Ahmad CS-Bihar, Sh Prabhat Kumar Sahu CS-Assam, Sh Ramesh Prasad CS-Maharashtra, Sh Ahsok Sangli CP-Karnataka, Sh P N Sharma CS-Rajasthan, Sh Prashant Roy CS-Orissa.

After all the Circle representatives of AIGETOA shared their presentation, to conclude the session podium was handed over to Sh Amit Roy, Organizing Secretary-CHQ, he extended his warm wishes to all the delegates present in the auditorium, he also showed his gratitude towards the Circle representatives who worked hard since last AIC and managed to get resolved many of grievances of AIGETOA members in their respective circles.

Sh Surinder Mahar, AGS-AIGETOA CHQ was invited to share his valuable feedback and inputs on some of burning issues of Direct Recruit Executives of BSNL. Sh Mahar has very deep knowledge on service, leave, conduct and other rules along with finance matters related with member's grievances.

## OPEN SESSION OF THE CONFERENCE :

Open session of the Conference started at 5:30 with welcome of Guests from BSNL Corporate office and Faridabad administration. The house honoured the guests by presiding them to the dais. All the guests sitting on the dais started the function with enlightening of the lamp. After this, every one stood up and prayed to the God for success and prosperity. The Chief Guest and other dignitaries sitting on the dais were happy and felt overwhelmed on selection of ethnic prayer – *“Itni Shakti Hume dena data”*, this prayer was also used to chant in the morning every day at Corporate and other offices of BSNL as an initiative of Sh Kuldeep Goyal, CMD BSNL.

As per the convention and custom, the felicitation ceremony of the guests was performed by offering them bouquet of flowers by Circle Representatives of AIGETOA.

*The most awaited part of the function was inauguration of Logo of AIGETOA, which was executed by the Chief Guest, Sh Kuldeep Goyal and Guest of Honor, Sh Gopal Das accompanied by Sh R P Shahu, GS-AIGETOA and Sh NJP Shilohu Rao, President-AIGETOA.*

Sh DPS Chawla, President AIGETOA-Delhi declared the conference open during his inaugural speech.

Sh Chawla invited every one from the esteemed guests presiding over the dais to come forward and share his valuable views on the open topic **GROWTH OF BSNL: CHALLENGES THAT LIE WITHIN AND OUTSIDE.**

Various speakers explored the topic. Their main emphasis is reproduced below

- **Sh P K Shrivastava, GMTD Faridabad** stressed upon the need for Bringing back the Customer trust on BSNL Brand and services.
- **Sh Neeraj Verma, GM (Training) BSNL CO** highlighted that Inclusion of young blood is always result-giving act. He said that this ensures that future is in safe hands and that Man Machine & Money are three fundamentals of any business organization.
- **Sh Shakeel Ahmad, GM (SR) BSNL CO** highlighted that Outside challenges are same for all. Telecom houses internal challenges- especially for BSNL. He further said that there are no shortcuts to success .He also emphasized on efficient use of tools available & that we should always remain open to various technologies.
- **Sh R K Mishra, GM (Personnel), BSNL CO** stressed upon the fact that Biggest asset for any organization is the young talent. Second is wisdom which comes with experience. Optimization of man-hours along with serving internal as well as external customer with commitment will go a long way in achieving our objectives.
- **Sh D P De, GM (Establishment), BSNL CO** Stressed on the loyalty to the organization. Urged upon young executives to owe up the sense of responsibility & initiative. He said that it is very important point that customer is not aware to whom he should contact. Secondly, he

said we should be concerned about not only revenue but also the profitability because “*Kamdhenu wa dhirastu maa phale*”.

- **Sh HC Pant, Sr. GM (Legal), BSNL CO** urged all of us to work hard with Sincerity. He further highlighted about the trust that people still holds in BSNL.
- **Sh Shilohu Rao, President AIGETOA** elaborated with power point presentation on all the key challenges of BSNL with customer perspective as well as DRs in detail and requested management to resolve the issues within the organisation like the “Japanese Respect the culture and honour the nature”. President presented solutions for the immediate problems like customer king concept, employee first policy etc. And also ended with a note of management needs spend time with young officers to remain younger.
- **Sh Gopal Das Director (HR) quoted** bigger challenge is to transform BSNL as a company to bring back to its past glory to make it number 1. He stressed to identify the strength- the customer satisfaction. He cherished the memories of old DOT era, the monopoly in providing telecom solution. He discussed the need to concentrate on Landline services to improve customer base for it, but also stressed to focus on new business also. He also appreciated the AIGETOA logo & the concept associated with it.
- **Sh A A Khan, AGS SNEA** In his usual poetic way with crisp & clean words motivated the young executives. Sh Khan emphasized that young talent is the greatest asset to an organization and there aspirations should definitely be taken care of. He also urged upon the executives present to work collectively and tirelessly for the welfare of our organisation. He also talked about the level of maturity which AIGETOA Leadership has attained with time.
- **Sh Kuldeep Goyal, CMD BSNL talked** about the various user-friendly services & technologies, which BSNL is planning to use & provide to the customer. He talked about receiving all the mobile calls on landline after returning to home. These all services (i.e. convergence of all data, voice, TV) should be available on Landline. No competitor will be able to match BSNL in this area as no one is having such a copper infrastructure. These will definitely give an edge to BSNL over other telecom service providers. He also shared various initiatives taken by BSNL management to uplift BSNL. CMD was very much impressed with the live coverage of the event by AIGETOA and desired same be done on the world telecom day.
- **Last but not least, our beloved General Secretary Sh. R P Shahu** motivated members and said nothing is impossible for the young brigade. He said that being government company PSU might have several challenges on the way of sustaining in the competitive market. Poor autonomy and political interference, lengthy procedures in procurement of required equipment, huge but incompetent workforce, Sarkari work culture and off course undue pressure from union and associations, but at the same time PSU is at the advantageous position too. Because of its Government legacy, the company has vast experience in planning, installation, network integration and maintenance of switching & transmission networks. PSU is also having at advantageous position in Broadband, 3G and Wi-Max. He said no one can perform if he

is having excuse to not perform. We should come forward without any excuse and work for the company. He also expressed various pending issues in respect of direct recruited executives and appealed CMD and Director (HR) to speedy resolution. He appreciated the organising team and compared for wonderful arrangement and expressed his gratitude for the guests for sparing their valuable time.

After listening to the views of all speakers on the topic as a token of remembrance Beautiful Mementos were presented to guests on dais by various office bearers of AIGETOA & members organising committee.

In the end of vote of thanks was extended by Mr Siddharth Gabriel member of organising committee. First day session was summed up with the national anthem.

## Day Two – Morning Session : 9<sup>th</sup> May 2010

Next day on 9<sup>th</sup> May, the proceedings started with finance report by finance secretary Sh Yogendra Jharwal. He gave detail of financial income and expenditure since the formation of AIGETOA. He also appealed to Circle Secretaries to submit audited finance report by the next CEC.

GS Shri R P Shahu shared his experience of his tenure and various developments. He also expressed his views on Petroda committee recommendation and detail position of various issues.

President AIGETOA Shri N J P Shilohu Rao conveyed his thanks to all being united. He readout the norms for election of new committee as decided in pre AIC CEC held at Delhi. He ends his speech with dissolution of the Central Executive body of AIGETOA followed by the Reconstitution of New CHQ body.

Election of new committee was done as per the constitution of AIGETOA. The new office bearers elected are as follows:

S.No	Post	Name of the Office Bearer	Circle of Posting	Mobile No
1	<b>President</b>	<b>Sh. N J P Shilohu Rao</b>	<b>Chennai Telephone District</b>	<b>9444442255</b>
2	<b>Vice-President I</b>	<b>Sh. Ravi Shil Verma</b>	<b>BSNL CO Delhi</b>	<b>9868525433</b>
3	Vice-President II	Sh. Abhishek Choudhary	Punjab Telecom Circle	9417000272
4	<b>General Secretary</b>	<b>Sh. R P Shahu</b>	<b>MP Telecom Circle</b>	<b>9424051555</b>
5	<b>Asst. General Secretary I</b>	<b>Sh. Amit Roy</b>	<b>BSNL CO Delhi</b>	<b>9868117217</b>
6	Asst. General Secretary II	Sh. Surinder Kumar	STR, Chennai	9444904067
7	<b>Finance Secretary/Treasurer</b>	<b>Sh. Yogendra Jharwal</b>	<b>MP Telecom Circle</b>	<b>9424847777</b>
8	Asst. Finance Secretary	Sh. Rajender Singh	HP Telecom Circle	9418009933
9	Organizing Secretary	Sh. Adi Govind	Punjab Telecom Circle	9417891789
10	<b>Web Secretary</b>	<b>Sh. Pavan Akhand</b>	<b>MP Telecom Circle</b>	<b>9424726666</b>
11	Joint Secretary-Central	Sh. Preetam Singh	UP (West) Telecom Circle	9412262555
12	Joint Secretary-East	Sh. Ashok Acharya	West Bengal Telecom Circle	9434001727
13	Joint Secretary-West	Sh. Jitendra Rawat	Maharashtra Telecom Circle	9422615577
14	Joint Secretary-South	Sh. Sathya Vardhana Rao	AP Telecom Circle	9441799911
15	Joint Secretary-North	Sh. Gaurav Singh Aulakh	Punjab Telecom Circle	9463999020

<b>Sl.No</b>	<b>Post</b>	<b>Name of the Office Bearer</b>	<b>Circle of Posting</b>	<b>Mobile No</b>
1	Chief Adviser of CHQ	Sh. S K Saini	Haryana Telephone District	9416010099
2	CHQ Auditor	Sh. Sharada Prasad	Punjab Telecom Circle	9417097542
3	Media Spokesperson/Coordinator	Sh. Dinesh Roy	Kolkata Telecom District	9433400436

After constitution of New CHQ body resolutions passed in CEC Meet at New Delhi on Jan 17-18 2010 were ratified by the house. In last session of the AIC resolution were passed by new CHQ office bearers (to be uploaded shortly). The participants were then given memento as an appreciation of their participation. The conference concluded with National Anthem.