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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

Circular No. 382-B

500-65/ 2018-19/CA-II/BSNL/Corr./03

Dated 01-04-2019<sup>5</sup>

To,  
The Chief General Manager,  
All Circles, BSNL

**Sub: User Manual for WEB Based Utility of LIC of India regarding BSNL Employees Superannuation Pension Scheme for BSNL direct recruits.**

**Reference :- Circular No. 382 Dated 28.09.2017**

With reference to above it is intimated that the fund manager i.e. M/s LIC of India has provided web base utility for E-Services to the members of BSNL Superannuation Pension Scheme. To avail the web base utility LIC ID's have been allotted by the fund manager i.e. M/s LIC of India and same has already been displayed in the pay slip for the month of April-2019 and Cases where it has not been displayed in pay slip, will be updated as soon as the same is provided by the LIC of India and this office is in tune with the fund manager in this regard.

The WEB Based Utility allow the facility of viewing the details of Monthly Contribution, Balance till date and other E-Services. The User Manual for creating user ID and password of the same is enclosed herewith the basic data regarding the policy is as follows:-

01. Master Policy No. with M/s LIC of India	:	103004833
02. Customer Code	:	1112015
03. System date of commencement	:	01-12-2017

It may also be noted that, in case of any grievance relating to the amount of contribution showing in the account of member, the same shall be taken up by following grievance redressal route of HCM module. In case of any technical issue pertaining to the web base utility, call centre services of the LIC of India may be availed.

This is issued with the approval of the Competent Authority.

Encl: As above

  
(Chitra Jaikumar)

**Dy. General Manager (CA – III)**

Copy to:

1. PPS to Director (Finance), BSNL.
2. PGM/ GM (Finance)/IFA of all BSNL Circles.
3. Chairperson/ Trustees of BSNL Employees Superannuation Pension Fund Trust
4. PGM(ERP)/GM (Estt.)/(Pers.), Corporate Office, BSNL
5. DGM(R&P), CO, BSNL.

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